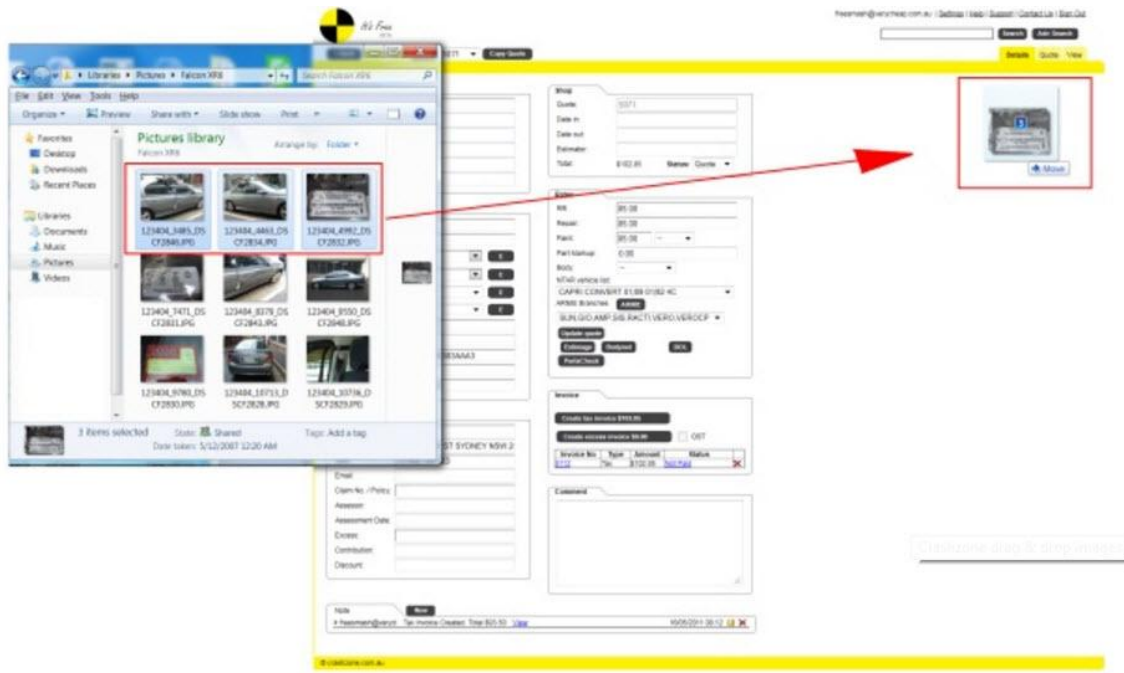


CRASHZONE - HOW TO UPLOAD PHOTO'S

I. Drag and drop photo:



Using the latest versions of Internet Explorer 11, Google Chrome or Firefox, customers can add images simply by dragging them onto the details page in Crashzone.

1. Have your quote opened in the details page of Crashzone
2. Open your Picture folder (where you save you images)
3. Highlight the image you want to add to the quote
4. Left click on the images and hold down the mouse and drag the images to the details page on Crashzone.

5. The images will upload to the quote, a green loading bar appears below the images while the upload is in progress.

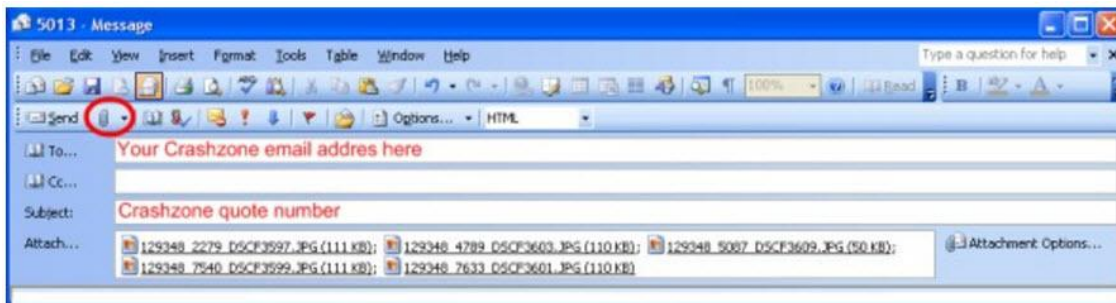


Please note:

- This feature is not compatible with Internet Edge and Safari.
- Maximum image size is 2mb per image
- You can drag up to 10 images at once

II. Email photo:

Adding images to your quote is done by email:



1. Open a new email
2. Type in your Crashzone email address: You can find your Crashzone email in setting page or contact Crashzone support to have this email. The correct email should end by @crashzone.com.au

3. Type only the Crashzone quote number (no text or special characters) into the subject line
4. Attach images to the email
5. Send email
6. Images will now attach to the quote (the process takes approx 1 minute)
7. Click on the details tab to refresh the system and load the new images

The screenshot shows the Crashzone web interface. At the top, there is a navigation bar with a logo, email address (foasmach@mycheap.com.au), and links for Settings, Help, Contact Us, and Sign Out. Below this is a search bar and a 'Details' tab highlighted in red. The main content area is divided into several sections:

- Owner:** Name: DUNCAN SMITH, Address: 87 FOREST RD HILSDALE, Phone 1: 02 8712 2227, Email: dsmth@hotmail.com
- Vehicle:** Regs: YU8BX, D.O.M: 11/2008, Make: HOLDEN, Model: ASTRA, Colour: WHITE, Bedr: 5 DOOR, Vin Number: WBAJF51849P710000, Odometer: 12001, Transmission: AUTOMATIC
- Shop:** Quote: 5013, Date in: 21/11/2009, Date out: 22/11/2009, Estimator: Test, Total: \$3,495.00, Status: Quote
- Rates:** RR: 30.00, Repair: 30.00, Part: 55.00, Part Markup: 0.00, Body: --
- NTAF vehicle list:** NEON LX 07/06 8899 4C
- Invoice:** (Empty section)

On the right side, there are three photo thumbnails of a white car, with the 'Details' tab highlighted in red.

III. Crashzone app:

If you have any Apple devices (iPhone, iPad, iPod) or Android device, you can download Crashzone APP from the App Store or Play Store. And of course, it's a free APP.

You can find your company ID in the setting page to set up the APP.

Make sure each photo is sized less than 2MB.

For questions or help please contact support@crashzone.com.au